

Corrigendum – I

Request for Proposal (RFP) Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

Reference No: SCADL-RFP-SPRK-2024-01

13th April 2024



Issued By:

Smart City Ahmedabad Development Limited(SCADL)
Command and Control Centre, Opp. Divan Ballubhai School, Nr.Sanskar Kendra,Paldi, Ahmedabad-380007

Corrigendum

The Bidders are requested to take note of the following changes made in the RFP document, which are to be considered while submitting the RFP response. They shall be presumed to have done so and submitted the RFP response / bid accordingly.

- This Corrigendum shall be the part of the RFP documents / process.
- All items specified in this Corrigendum supersede relevant items to that effect as provided in the original RFP documents. All other specifications, terms and conditions of the original RFP document shall remain unchanged.
- Text with strikethrough means it is deleted.
- All items specified in **“Revised Clause”** section of this Corrigendum supersede relevant items (if any) specified in **“Response to Pre-Bid Queries”** section of this Corrigendum in case of any mismatch of details.

Response to Pre-Bid Queries:

Sr.No	RFP Document Clause/ Section No.	Content of the EOI Requiring Clarification	Clarification Sought	Response /Revised Clause
1	Section no. PQ-1 Legal Entity/ Page no. 13	Bidder should be registered under the Companies Act 1956 in India or a Limited Liability Partnership Firm under Limited Liability Partnership Firm Act 2008 at the time of the bidding	Please grant us permission to attach the MSME Udyam registration certificate in accordance with the legal entity clause.	No Change.

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Sr.No	RFP Document Clause/ Section No.	Content of the EOI Requiring Clarification	Clarification Sought	Response /Revised Clause
2	Section no. PQ-2 Financial Capabilities / Page no. 13	The Bidder should have average annual turnover of at least Rs. 3 Cr from ICT/IT/ITES Projects in the last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23 or FY 2021-22 and FY 2022-23 and FY 2023-24 (non-audited))	We kindly request your approval to consider the total annual turnover of at least 3 crore rupees over the last two years, instead of averaging it.	Please refer revised clause in the corrigendum.
3	Section No. PQ-8 / Page no. 16	The lead bidder or OEM should submit at least one distinct certification from any of the below Certifications (valid at the time of bidding): <ul style="list-style-type: none"> • CMMI- Process Level 3 or above • ISO 9001:2015 • ISO 27001 for Information Security Management Systems • ISO/IEC 20000 	Please remove this clause to facilitate wider participation.	No Change.
4	Page -13Section 2.1	The Bidder should have average annual turnover of at least Rs. 3 Cr from ICT/IT/ITES Projects in the last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23 or FY 2021-22 and FY 2022-23 and FY 2023-24 (non-audited))	Because of covid, it was difficult for software company to maintain that much turnover in past 3 years. Kindly reduce it to 1 cr.	Please refer answer provided in Sr. No. 2
5	PQ 2	The bidder must have positive net worth or should be profit-making in last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23)	Currently we are investing more in our technology so kindly remove this clause. This will help many startups who want to participate.	No Change.

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Sr.No	RFP Document Clause/ Section No.	Content of the EOI Requiring Clarification	Clarification Sought	Response /Revised Clause
6	PQ-3 Page-14 Section 2.1 Bidder's Experience	3.1 Similar Work - The bidder should have demonstrable experience in either Supply or ITC (Installation, Testing ,Commissioning) or Operation & Maintenance (O&M) of IT based vehicle parking system including integration with payment gateway in the last seven (7) years from the released RFP date in Municipal Corporation/ Central / State/ PWD / M.E.S. / SPV/Semi Govt./Government/ Private Organizations / any international project executed or on going for any Government or private entity with project value must be more than 1 Cr(INR).	1cr single project value is on higher side for IT based company.If AMC wants to check the capabilities, AMC can mention about the parking transactions happen from the system.	Please refer revised clause in the corrigendum.
7	PQ-4 Page-14 Section 2.1	4.1 The bidder must have at least 30 technical employees from IT/ICT background on its payroll at the time of bidding, performing software design/development testing/maintenance activities.	The 30 people team is higher side as we can manage the project with 5-10 employees also.	Please refer revised clause in the corrigendum.
8	PQ-8 Page-14 Section 2.1	8.1 The lead bidder or OEM should submit at least one distinct certification from any of the below Certifications (valid at the time of bidding): • CMMI- Process Level 3 or above • ISO 9001:2015 • ISO 27001 for Information Security Management Systems • ISO/IEC 20000	Kindly specify for which these certification works.	No Change.

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Sr.No	RFP Document Clause/ Section No.	Content of the EOI Requiring Clarification	Clarification Sought	Response /Revised Clause
9	Note- Point- iv Page-16	For all cited projects under bidder's experience criteria; the bidders have to submit Lol/work order with full BoQ, contract agreement go-live/amount of work completion certificate and copy of invoice submitted to the client as a supporting document for each project. Sub-contracted projects by bidder will not be considered for evaluation.	Kindly allow sub contracting in bidder's experience as some of the big projects should be done in sub contracting.	Please refer Section 4.1 clause(XIII)- Also, Please refer revise clause in corrigendum.

Revised Clause:

Sr. No	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
1	Pg-01-Cover Letter & Pg-05	Bid Processing Fee: Rs. 12,000 /- (Rupees Twelve Thousands only) Bid Security EMD: Rs. 27,00 ,000 /- (Rupees Twenty Seven Lacs Only)	Bid Processing Fee: Rs. 6,000 /- (Rupees Six Thousands only) Bid Security EMD: Rs. 9,00 ,000 /- (Rupees Nine Lacs Only)

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Sr. No	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
2	-	New Clause	<p>Relaxation to Micro, Small & Medium Enterprises:</p> <p>a) The firms registered under MSME are exempted from submitting the Earnest Money Deposit (EMD).</p> <p>b) If a bidder falls under MSME, then a copy of the valid registration certificate must be provided to SCADL along with the proposal. Further, the bidder must keep SCADL informed of any change in the status of MSME. MSME certificate must clearly mention the products / services asked in this tender, then only MSME exemption shall be accepted. SCADL will have final rights to accept or reject the registration certificate based on mentioned products / services.</p>
3	Pg-10, Section 1.2 (11)	Each parking location (with multiple mechanical flap lock based units) must be covered under surveillance. Therefore, bidder will have to supply, install & maintain CCTV cameras that will enable monitoring of all parking slots at location. It is again up to bidder to design technical solution of connectivity of all CCTV cameras with central server location where video feeds of these cameras will be stored for 10 days.	<p>Each parking location (with multiple mechanical flap lock based units) must be covered under surveillance. Therefore, bidder will have to supply, install & maintain CCTV cameras that will enable monitoring of all parking slots at location. It is again up to bidder to design a technical solution of connectivity of all CCTV cameras with cloud-based VMS, mobile and web base applications.</p> <p>Video footage from all these cctv cameras need not to be stored on cloud and same will be stored in local SD card installed in cctv camera. Further, cloud based VMS should provide functionality to watch real time video feed as well as video feed recorded in local SD card and for that VMS should provide feature to specify from & to date & time stamp for which recorded video is to be watched.</p>

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Sr. No.	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
4	Pg-10, Section 1.2 (13)	Bidder will have to maintain uptime of connectivity of controller / gateway and/or sim-based router and CCTV cameras with central server location and will have to provide a simple monitoring tool / functionality in mobile application to monitor same. In case uptime of connectivity will not be maintained as specified in this RFP, penalty will be applied. Therefore, if felt required, bidder may plan connectivity with central server location using controller / gateway and/or sim-based router having multiple slots to install sim cards that will provide primary & secondary connectivity.	Bidder will have to maintain uptime of connectivity of controller, gateway, and/or sim-based router connectivity and CCTV cameras monitoring till the command control Centre at Paldi. This also includes the monitoring tool & creation of ticket management system that supports functionality in mobile and web-based applications. In case the uptime of connectivity will not be maintained as specified in this RFP, the penalty will be applied. Therefore, if felt required, bidder may plan connectivity with the central server location(command control centre-Paldi) using controller / gateway and/or sim-based router having multiple slots to install sim cards that will provide primary & secondary connectivity.
5	Section no. PQ-2 Financial Capabilities / Page no. 13	The Bidder should have average annual turnover of at least Rs. 3 Cr from ICT/IT/ITES Projects in the last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23 or FY 2021-22 and FY 2022-23 and FY 2023-24 (non-audited))	The Bidder should have average annual turnover of at least Rs. 1 Cr from ICT/IT/ITES Projects in the last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23 or FY 2021-22 and FY 2022-23 and FY 2023-24 (non-audited))

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Sr. No	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
6	PQ-3 Page-14 Section 2.1 Bidder's Experience- Documentary Proof	<p>Minimum Requirements:</p> <p>3.1 Similar Work - The bidder should have demonstrable experience in either Supply or ITC (Installation, Testing ,Commissioning) or Operation & Maintenance (O&M) of IT based vehicle parking system including integration with payment gateway in the last seven (7) years from the released RFP date in Municipal Corporation/ Central / State/ PWD / M.E.S. / SPV/Semi Govt./Government/ Private Organizations / any international project executed or on going for any Government or private entity with project value must be more than 1 Cr(INR).</p> <p>Documentary Proof:</p> <p>The bidder, In case of Completed project – i) Copy of work order/LOI/LOA/Contract copy clearly specifying start date, project value , and ii)Completion Certificates from end client mentioning the functionalities implemented with vehicle parking capacity and technology mentioned; iii)Project citation In case of ongoing projects - i)Copy of Work order/LOI/LOA (work order date) received from client minimum 6 month prior to bid submission of this RFP date ii) Certificate from the client mentioning the functionalities implemented and Performance certificate of the bidder and OEM on the client Certificate clearly mentioning the vehicle parking capacity,</p>	<p>Minimum Requirements</p> <p>3.1 Similar Work - The bidder should have demonstrable experience in either Supply or ITC (Installation, Testing, Commissioning) or Operation & Maintenance (O&M) of IT based vehicle parking system including integration with payment gateway in the last seven (7) years from RFP released date (excluding RFP released date) in Municipal Corporation/ Central Govt. / State Govt. / PWD / M.E.S. / SPV / Semi Govt. / Government / Private Organizations / any international Government or private organizations. Project executed or on going with project value more than 75 Lacs (INR) will be considered. WO date / Work completion certificate date must fall within below criterias. For completed projects If WO date is older than seven (7) years from RFP released date(excluding RFP released date), then work completion certificate must not be older than 6 years from RFP released date. If WO date & Work completion date falls within seven (7) years from RFP released date(excluding RFP released date), it is ok. For ongoing projects WO date must be earlier than one (1) year from RFP released date(excluding RFP released date).</p> <p>Documentary Proof: For completed projects (WO copy / LOI / LOA contract copy),</p>

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Sr. No	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
		Project value delivered as on date of submission of bid, % of scope completion and technology planned or executed.	work completion certificate from end client mentioning satisfactory performance & functionalities implemented (satisfactory performance & functionalities implemented may be mentioned separately as a performance certificate) For ongoing projects (WO copy / LOI / LOA contract copy), Performance certificate from end client mentioning satisfactory performance & functionalities implemented
7	PQ-4 Page-14 Section 2.1	4.1 The bidder must have at least 30 technical employees from IT/ICT background on its payroll at the time of bidding, performing software design/development testing/maintenance activities.	4.1 The bidder must have at least 15 technical employees from IT/ICT background on its payroll at the time of bidding, performing software design/development testing/maintenance activities.
8	Pg-10, Section 1.2 (15)	Selected bidder has to provide web base admin access to SCADL/AMC along with access for analytical dashboard .	Selected bidder has to provide web base admin access to SCADL/AMC along with access for analytical dashboard that can have the feature of customize date,day& time wise filtering report, individual and overall pingable devices uptime report, alongwith revenue details for SLA monitoring till the entire contract duration.
9	Pg-10, Section 1.2 (16)	Selected bidder has to create ticket management system in their web & mobile software/application where real time data & devices can be monitor as and when required and also pull performance reporting features monthly/quarterly/ customize dates of remote sites zone wise, location wise, device wise, etc.	Selected bidder has to create NMS-ticket/incident management system in their web & mobile software/application where real time data & devices can be monitor as and when required and also pull performance reporting features monthly,quarterly,customize dates of remote sites zone wise, location wise, device wise, etc.

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Sr. No.	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification	
10	Pg-10, Section 1.2 (26)	Operation and maintenance of entire system including software and hardware for Five (5) years and extended period of another two (2) years if approved by authority .	Operation and maintenance of entire system including software and hardware for Entire Contract Duration .	
11	Section 2.1 - Note-iv, Page-16	For all cited projects under bidder's experience criteria; the bidders have to submit Lol/work order with full BoQ, contract agreement go-live/amount of work completion certificate and copy of invoice submitted to the client as a supporting document for each project. Sub -contracted projects by bidder will not be considered for evaluation.	For all cited projects under bidder's experience criteria; the bidders have to submit Lol/work order with full BoQ, contract agreement go-live/amount of work completion certificate and copy of invoice submitted to the client as a supporting document for each project.	
12	Section 2.2- Technical Qualification (TQ) Criteria, Point - 02	Average annual turnover of last three (3) years as per criteria in PQ-2 (in crores) - Marks	Average annual turnover of last three (3) years as per criteria in PQ-2 (in crores)	Marks
		>INR7Cr. 10	> INR 5 Cr	10
		>INR5Cr.and<=INR7Cr. 9	> INR 3 Cr. and <= INR 5 Cr.	9
		>=INR3Cr.and<=INR5Cr. 8	>= INR 1 Cr and <= INR 3 Cr.	8
		MaximumMarks 10	Maximum Marks	10
13	Section 4.2 (Mobile Application , Web Application, Storage and Softwar	New Clause	VMS application must be on cloud to monitoring live footage from ICC.	

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Sr. No .	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
	e Solution)		
14	-	New Clause-Definition-License & Go-live of Sites	<p>Definition of Licenses: AMC/SCADL shall have perpetual right of software solution (mobile app and web application) for unlimited number of users access both for internal officers(of SCADL,AMC, Police (includes admin access including analytics dashboard)) and citizens without any cost to AMC/SCADL. Also has support to add a minimum 1000 mechanical flap-based devices monitoring/NMS/incident tools and VMS to support a minimum 200 cameras throughout the contract duration.</p> <p>Definition of " Go-live of Site":</p> <p>The Go-live of Site means the location where all devices installed on field for that specific site and discovering all devices in mobile APP & Web APP, cameras in VMS based on the location & quantity mentioned in the released RO/agreement by SCADL/AMC as well as readiness of Analytical dashboard on web and mobile application. Ticket/incident management - NMS tool readiness. Logs of sites of each devices utilizations, submission of Site proper documentations/asbuilts including but not limited to all field items Photos (which covers all field sites like cameras, pole, switches, routers, mechanical flap lock based smart parking devices with their mac addresses, Payment gateways and cyber security parameters validation, etc of all installed materials/apps) Submission of deliverables &</p>

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Sr. No	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
			Reports as per RFP with all valid measurement documents.
15	Section 4.2 (Mobile Application, Web Application)	The storage solution for CCTV camera feed for both image and video must be done through locally at CCTV inbuilt SD cards and in that the video & image feeds would be available for 2 days minimum. After 2 days, the video-image feeds would be overwritten unless it is flagged or marked by the SCADL / Police /AMC for investigation or any other purpose. The video feeds of all relevant cameras capturing the	The storage solution for CCTV camera feed for both image and video must be done through locally at CCTV inbuilt SD cards. After fully occupying SD card, The video-image feeds would be overwritten unless it is flagged or marked by the SCADL / Police /AMC for investigation or any other purpose. The video feeds of all relevant cameras capturing

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Sr. No	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
	ion, Storage and Software Solution)- Clause- VI	incident or flagged in question would be stored until the Police deems it good for deletion.	the incident or flagged in question would be stored until the Police deem it good for deletion.
16	Section 4.3 (Operation and Maintenance)- Clause-I	Operations & Maintenance- The Bidder shall be responsible for Operations & Maintenance of Hardware, Accessories, Software Applications/Modules, IT Infrastructure for the period of 7 years post Go-live and operational acceptance of the systems.	Operations & Maintenance- The Bidder shall be responsible for Operations & Maintenance of Hardware, Accessories, Software Applications/Modules, IT Infrastructure for the period of Entire contract duration post Go-live and operational acceptance of the systems.
17	Section 4.3 (Operation and Maintenance)- Clause- XI	AMC will provide the premises for the Control Centre.	AMC will not provide the space for any equipments/storage in premises of the Control Centre.
18	Section 4.3 (Operation and Maintenance)-	Provide periodic summary reports to AMC in electronic and printed formats, as specified by estate department. Using the data generated through the parking solution software for analytics purposes, such as time based (hourly/ daily/weekly/monthly/ annually) trends, area specific trends, type of vehicle trends, usage and vacancy	Provide periodic summary reports to AMC in electronic and printed formats, as specified by SCADL/AMC department. Using the data generated through the parking solution software for analytics purposes, such as time based (hourly,daily,weekly,monthly, annually) trends, area specific trends, type of vehicle trends, usage

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	Clause-XII	periods, parking demand etc. for the purpose of better management of parking. Types of cars need not be provided.	and vacancy periods, parking demand, SLAs etc. for the purpose of better management of parking. Types of cars need not be provided.
19	Section 4.3 (Operation and Maintenance)- Clause-XXII	The Bidder shall integrate the parking mobile app and the web portal with the AMC App, and with the AMC Command & Control Center.	The Bidder shall integrate the parking mobile app and the web portal with the AMC Seva App, and with admin rights /access at the AMC Command & Control Center,paldi.
20	Section 4.3 (Operation and Maintenance)- Clause-XXXVIII-a	SCADL/AMC reserves its right to award additional quantity of work order +/- 25% of the original quantity (as per state and central govt. guideline) at the same price and terms and conditions quoted in original contract.	Removed
21	Section 4.5 Manpower(I)	The bidder needs to deploy a competent team as per the BoQ defined in price bid to execute scope of work defined in RFP.	The Bidder has to ensure to maintain the agreed deliverable timeline and SLA of network uptime for the entire contract period for both during installation and O&M phase. For the same selected bidder is responsible for deploying related resources on field. Depending on the requirement SCADL may ask to deploy specific resources (i.e. line items discovered in Financial Bid) those can be

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			billable only after mutual agreement and project requirement with SCADL/AMC & Bidder.																																								
22	Section 4.5 Manpower(XIV)	<p>The responsibilities and qualification requirements for the resource personnel are specified below. At initial stage these resources are not required, however once the scope expands and as per the needs of AMC/SCADL for specific requirement selected bidder must recruit the resources and make available on board within 1 month of time duration :</p> <table><tr><th>Sr.</th><th>Level</th><th>Implementation Period</th><th>Deployment during Implementation</th><th>Qty.</th></tr><tr><td>1.</td><td>Project Manager (#)</td><td>Onsite</td><td>As per Scope of Work and Deliverables requirement</td><td>1</td></tr><tr><td>2.</td><td>Back End Team – Software Engineer</td><td>Onsite</td><td>As per Scope of Work and Deliverables requirement</td><td>2</td></tr><tr><td>3.</td><td>Back End Team – Software Engineer</td><td>Onsite</td><td>As per Scope of Work and Deliverables requirement</td><td>2</td></tr><tr><td>4.</td><td>Technical Staff/ Field Staff</td><td>Onsite</td><td>As per Scope of Work and Deliverables requirement</td><td>10</td></tr></table>	Sr.	Level	Implementation Period	Deployment during Implementation	Qty.	1.	Project Manager (#)	Onsite	As per Scope of Work and Deliverables requirement	1	2.	Back End Team – Software Engineer	Onsite	As per Scope of Work and Deliverables requirement	2	3.	Back End Team – Software Engineer	Onsite	As per Scope of Work and Deliverables requirement	2	4.	Technical Staff/ Field Staff	Onsite	As per Scope of Work and Deliverables requirement	10	<p>The Project Manager and Field Staff will be required from Day 0 .The responsibilities and qualification requirements for the resource personnel are specified below. At the initial stage all other resources are not required, however once the scope expands and as per the needs of AMC/SCADL for specific requirement selected bidder must recruit the resources and make available on board within 1 month of time duration :</p> <table><tr><th>Sr.</th><th>Level</th><th>Implementation Period</th><th>Deployment during Implementation</th><th>Qty.</th></tr><tr><td>1</td><td>Back End Team – Software Engineer</td><td>Onsite</td><td>As per Scope of Work and Deliverables requirement</td><td>1</td></tr><tr><td>2</td><td>Marketing /Awareness for Field activity & Project deploy</td><td>Onsite</td><td>As per Scope of Work and Deliverables requirement</td><td>10</td></tr></table>	Sr.	Level	Implementation Period	Deployment during Implementation	Qty.	1	Back End Team – Software Engineer	Onsite	As per Scope of Work and Deliverables requirement	1	2	Marketing /Awareness for Field activity & Project deploy	Onsite	As per Scope of Work and Deliverables requirement	10
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23	Section 5.3 CCTV Camera, Pole and Other Technical Specification	<p>IP Based CCTV – IR Bullet Network Camera</p> <p>Storage : Micro SD Built-in SD card slot, minimum 128 GB</p>	<p>IP Based CCTV – IR Bullet Network Camera</p> <p>Storage : Micro SD Built-in SD card slot, minimum 256 GB , Footage of Minimum 10 Days should be available at local SD card.</p>																																								

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24	Section 6.1 - Milestone-06	Reference Of Measurement:Device discovered in Mobile App & web application. Analytical dashboard on web and mobile application. Site proper documentations/asbuilts including but not limited to all field items Photos (which covers all field sites like cameras, pole, switches, routers, mehcanical flap lock based smart parking device,Payment Mehanism and security parameters,etc of all installed materials,) Submission of deliverables & Reports as per RFP	Reference Of Measurement:Device discovered in Mobile App & web application. Analytical dashboard on web and mobile application. Site proper documentations/asbuilts including but not limited to all field items Photos (which covers all field sites like cameras, pole, switches, routers, mehcanical flap lock based smart parking device,Payment Mehanism and security parameters,etc of all installed materials,) Submission of deliverables , Including the network/device up&down time dashboard monitoring-analytical dashboard & Reports as per RFP
25	Section 6.1 Project Deliverables, Timeline and Payment Process - OPEX (Pg.46)	OPEX: For OPEX, Bidder has to manage all O&M activities mentioned in scope of work and in this RFP for the entire contract period, AMC will not pay any fix price. However, SCADL will pay the Cloud service charges and 20% of revenue sharing after deducting amount from applicable penalties every quarter end.	OPEX: For OPEX, Bidder has to manage all O&M activities mentioned in scope of work and in this RFP for the entire contract period, AMC will not pay any fix price. However, SCADL will pay the amount after deducting the penalty amount came from applicable penalty clauses from 20% revenue share every quarter end come from fine and fare collection from sites fall under O&M phase in this bid.

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26	6.1 Project Deliverables, Timeline and Payment Process	<table><tr><th>Milestone</th><th>Deliverables</th><th>Timeline</th><th>Reference for Measurement</th></tr><tr><td>1</td><td>Work Order/LoI shared by SCADL</td><td>T0</td><td>To be released to Selected Bidder by SCADL</td></tr><tr><td>2</td><td>Draft Contract Shared By SCADL to selected SI</td><td>T1</td><td>To be released to Selected Bidder by SCADL</td></tr><tr><td>3</td><td>Signing Of Contract</td><td>T2=T1+1 Week</td><td>Contract Signoff copy</td></tr><tr><td>4</td><td>Manpower /- Team Deployment & Project Implementation Plan with approval from SCADL/AMC</td><td>T0+2 Weeks</td><td>CV's & if required Interview of critical Team Members(optional)</td></tr><tr><td>5</td><td>Readiness of Mobile and Web application with Requirement gathering through System Requirement Specification (SRS) and Functional Requirement Gathering(FRS) from all relevant stakeholders and integration with cloud</td><td>T0+6 Weeks</td><td>Testing Report (FAT, UAT),Signoff with AMC & SCADL on agreed requirements</td></tr><tr><td>6</td><td>Successful Installation of required hardware and Software at Project site, testing & go-live of each sites mentioned in repeat order with location details(RO) (As per the Qty. Approved in Work Order. Installation and Commissioning of all Hardware and Software Components)</td><td>T3=Repeat order issue date +4 Weeks</td><td>Device discovered in Mobile App & web application. Analytical dashboard on web and mobile application. Site proper documentations/asbuilts including but not limited to all field items Photos (which covers all field sites like cameras, pole, switches, routers, mehanical flap lock based smart parking device,Payment Mehanism and security parameters,etc. of all installed materials.) 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27	6.1 Project Deliverables, Timeline	Selected bidder can submit the invoice monthly of related go-live sites of previous month in every start of next month.				Selected Bidder is free to submit bill every fortnightly (15 days) During Project Implementation for CAPEX billing. To Enable SCADL to process billing, selected bidder should have basic functionalities available for devices discoveries(gateways,cameras ,etc.) in Mobile, web Applications, NMS, parking IT platform from day-0 .																																																																			

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

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28	Section 6.1 Project Deliverables, Timeline and Payment Process - CAPEX (Pg.46)	<p>Capex:</p> <p>Billing Of Field Installation</p> <p>-Selected bidder will be allowed to submit 1 bill every month.</p> <p>-SCADL will make payment of the bill within 1 month from line item 01 to line item 07 (Hardware line items of filed installation) discovered in financial table -oA of CAPEX after submission of all valid documentations from bidder along with bill to the satisfaction of SCADL.</p> <p>Billing Of Mobile/Web Application</p> <p>-70% Software CAPEX (line item 08 – Software items discovered in Financial Bid Table-oA) payment will be process after achievement of milestone-5 and successful UAT completion of softwares , remaining 15% of Software CAPEX (line item 08 – Software items discovered in Financial Bid Table-oA) amount will be process after first 3 months of colling period from 70% payment done by SCADL. And other 15% of software Capex will be process after 6 months of colling period from 70% payment done.</p> <p>Note:</p> <p>-All payments shall be released only after submitted valid documentations, and after deducting applicable penalties & observations on field if any.</p> <p>-The payment will be done as per the quantities defined, installed and rate discovered in the financial bid of this RFP for CAPEX.</p>	<table><tr><th>Milestone</th><th>Deliverables</th><th>Timeline</th><th>Reference for Measurement</th><th>Payment Terms</th></tr><tr><td>1</td><td>Work Order/LoI shared by SCADL</td><td>To</td><td>To be released to Selected Bidder by SCADL</td><td>-</td></tr><tr><td>2</td><td>Draft Contract Shared By SCADL to selected SI</td><td>T1</td><td>To be released to Selected Bidder by SCADL</td><td>-</td></tr><tr><td>3</td><td>Signing Of Contract</td><td>T2=T1+2 Week</td><td>Contract Signoff copy</td><td></td></tr><tr><td>4</td><td>Manpower / Team Deployment & Project Implementation Plan with approval from SCADL/AMC- Manpower Other then PM and Field</td><td>To+2 Weeks</td><td>CV's & if required Interview of critical Team Members(optional)</td><td>Based on requirement and rate discovered Quarterly</td></tr><tr><td>5</td><td>Readiness of Mobile and Web application with Requirement gathering through System Requirement Specification (SRS) and Functional Requirement Gathering(FRS) from all relevant stakeholders and integration with cloud</td><td>To+6 Weeks</td><td>Testing Report (FAT, UAT),Signoff with AMC & SCADL on agreed requirements in SRS,FRS</td><td>70% of Software OPEX to be released (line item 08,09,10 – Software items discovered in Schedule-B at Financial Bid Table-oA) payment will be process after successful UAT completion of softwares</td></tr><tr><td>6.A</td><td>Cooling Period of Mobile and Web application</td><td>To+18 Weeks</td><td>Testing Report (FAT, UAT), Signoff with AMC & SCADL on agreed requirements, and clearance of all open punch/observation points</td><td>Remaining 15% of Software CAPEX (line item 08,09,10 – Software items discovered in Schedule-B at Financial Bid Table-oA) amount will be process after first 3 months of colling period</td></tr><tr><td>6.B</td><td>2nd Cooling Period of Mobile and Web application</td><td>To+30 Weeks</td><td>Testing Report (FAT, UAT), Signoff with AMC & SCADL on agreed requirements, and clearance of all open punch/observation points</td><td>Remaining other 15% line item 08,09,10 – Software items discovered in Schedule-B at Financial Bid Table-oA)of software Capex will be process after 6 months of colling period from 70% payment done.</td></tr><tr><td>7</td><td>Successful Installation of required hardware and Software at Project site, testing & go-live of each sites mentioned in repeat order with location details(RO) (As per the Qty. 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29	Section 6.2- Operation, Maintenance & Support	Maximum 20 % is the overall O&M penalty of the OPE. Non-compliance to SLA beyond the penalty limit defined for OPEX phase may lead to termination of contract on discretion of AMC/SCADL.	Maximum 20 % is the overall O&M penalty of Total derived from- Availability of Dashboard with Mobile App,Web App & software) and Hardware breakdown SLA- during O&M Phase. Non-compliance to SLA beyond the penalty limit defined for OPEX phase in any three quarter may lead to termination of contract on discretion of AMC/SCADL.																																													

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

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30	Section 6.2- Operation, Maintenance & Support	Maximum penalty is restricted to 20% of the CAPEX for project implementation phase and 15% of the OPEX for O&M phase. Non-compliance to SLA beyond the penalty limit defined for CAPEX & OPEX phase may lead to termination of contract on discretion of AMC/SCADL.	Maximum penalty is restricted to 20% of the CAPEX for project implementation phase and 20% of the OPEX for O&M phase. Non-compliance to SLA beyond the penalty limit defined for CAPEX & OPEX phase in any three quarter may lead to termination of contract on discretion of AMC/SCADL.																																					
31	Section 6.2	T1 is the date of start of operations after Go – Live based on the agreed and approval from SCADL.	T3 is the date of start of operations after Go – Live based on the agreed and approval from SCADL.																																					
32	Section 6.2- Uptime - Availability of PARKING SYSTEM Dashboard with Mobile App	<table><tr><th>Sr No</th><th>Service level parameter</th><th>level</th><th>Baseline Metric</th><th>Penalty</th><th>Basis for measurement</th></tr><tr><td rowspan="4">1</td><td rowspan="4">Availability of Dashboard with Mobile App, Web App and Software</td><td rowspan="4"></td><td>>99% per quarter</td><td>per</td><td>No penalty</td></tr><tr><td>95-99% per quarter</td><td>per</td><td>Total 15% Revenue Share. i.e. Deducting 5 % of total quarterly revenue sharing (20%) of payment.</td></tr><tr><td>90 – 95%</td><td></td><td>Total 10% Revenue Share i.e. Deducting 10 % of total quarterly revenue sharing (20%) of payment</td></tr><tr><td>< 90%</td><td></td><td>Total 5% Revenue share. i.e. Deducting 15% of total quarterly revenue sharing (20%) of payment. * If any case in any 3 Qtr performance is < 90%, it will create base to terminate the contract and SCADL/AMC has also rights to recover the amount by deducting % share or part thereof in financial O&M bid</td></tr></table>	Sr No	Service level parameter	level	Baseline Metric	Penalty	Basis for measurement	1	Availability of Dashboard with Mobile App, Web App and Software		>99% per quarter	per	No penalty	95-99% per quarter	per	Total 15% Revenue Share. i.e. Deducting 5 % of total quarterly revenue sharing (20%) of payment.	90 – 95%		Total 10% Revenue Share i.e. Deducting 10 % of total quarterly revenue sharing (20%) of payment	< 90%		Total 5% Revenue share. i.e. Deducting 15% of total quarterly revenue sharing (20%) of payment. * If any case in any 3 Qtr performance is < 90%, it will create base to terminate the contract and SCADL/AMC has also rights to recover the amount by deducting % share or part thereof in financial O&M bid	<table><tr><th>Sr No</th><th>Service level parameter</th><th>Uptime: Average SLA uptime of Mobile App, Web App and Software</th><th>Penalty</th><th>Basis for measurement</th></tr><tr><td rowspan="4">1</td><td rowspan="4">Availability of Dashboard with Mobile App, Web App and Software</td><td>>99% per quarter</td><td>No penalty</td><td rowspan="4">Cloud base Ticket/Incident Management System developed by the Bidder. And cloud service providers report on all type of software (VM/GNMS/etc.), web based application, mobile app uptime report which are installed/hosted/located on cloud deployed by Selected Bidder during the project.</td></tr><tr><td>>98% to <=99% per quarter</td><td>5% penalty of total quarterly revenue share of bidder</td></tr><tr><td>>=97% to <=98% per Quarter</td><td>10 % penalty of of total quarterly revenue share of bidder</td></tr><tr><td>< 97% per Quarter</td><td>15 % penalty of of total quarterly revenue share of bidder</td></tr></table> <p>* If any case in any 3 Qtr performance is < 97%, it will create base to terminate the contract. SCADL may rights to initiate the process for contract termination and SCADL/AMC has also rights to recover the amount by deducting % share or part thereof in financial O&M bid</p>	Sr No	Service level parameter	Uptime: Average SLA uptime of Mobile App, Web App and Software	Penalty	Basis for measurement	1	Availability of Dashboard with Mobile App, Web App and Software	>99% per quarter	No penalty	Cloud base Ticket/Incident Management System developed by the Bidder. And cloud service providers report on all type of software (VM/GNMS/etc.), web based application, mobile app uptime report which are installed/hosted/located on cloud deployed by Selected Bidder during the project.	>98% to <=99% per quarter	5% penalty of total quarterly revenue share of bidder	>=97% to <=98% per Quarter	10 % penalty of of total quarterly revenue share of bidder	< 97% per Quarter	15 % penalty of of total quarterly revenue share of bidder
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33	Section 6.2- Uptime - Operation, Maintenance & Support	<table><tr><th>Sr No</th><th>Service level parameter</th><th>Resolution Time (per device)</th><th>Penalty</th><th>Basis for measurement</th></tr><tr><td rowspan="3">1</td><td rowspan="3">Hardware breakdown</td><td>within 24 hrs from the time of complaint</td><td>No penalty</td><td>Ticket Based Incident Management System by bidder.</td></tr><tr><td>Not resolved within 24-48 hours or standby not provided.</td><td>Total 10% Revenue Share i.e. Deducting 10 % of total quarterly revenue sharing (20%) of payment.</td><td>The measurement of the service availability will be based on the reports generated through monitoring tool deployed by bidder, complaint registered by users and discovered during inspection.</td></tr><tr><td>Not resolved / standby not provided. (after the first 48 hours)</td><td>Total 5% Revenue share. i.e. Deducting 15% of total quarterly revenue sharing (20%) of payment. Note: If any case in any 3 Qtr performance is < 48 Hrs, it will create base to terminate the contract and SCADL/AMC has also rights to recover the amount by deducting % share or part thereof in financial O&M bid</td><td></td></tr></table>	Sr No	Service level parameter	Resolution Time (per device)	Penalty	Basis for measurement	1	Hardware breakdown	within 24 hrs from the time of complaint	No penalty	Ticket Based Incident Management System by bidder.	Not resolved within 24-48 hours or standby not provided.	Total 10% Revenue Share i.e. Deducting 10 % of total quarterly revenue sharing (20%) of payment.	The measurement of the service availability will be based on the reports generated through monitoring tool deployed by bidder, complaint registered by users and discovered during inspection.	Not resolved / standby not provided. (after the first 48 hours)	Total 5% Revenue share. i.e. Deducting 15% of total quarterly revenue sharing (20%) of payment. Note: If any case in any 3 Qtr performance is < 48 Hrs, it will create base to terminate the contract and SCADL/AMC has also rights to recover the amount by deducting % share or part thereof in financial O&M bid		<table><tr><th>Sr No</th><th>Service level parameter</th><th>Resolution Time (Total of All network-pingable devices uptime)</th><th>Penalty</th><th>Basis for measurement</th></tr><tr><td rowspan="3">1</td><td rowspan="3">Hardware breakdown</td><td><= 12 hrs from the time of complaint</td><td>No penalty</td><td>Ticket Based Incident Management System by bidder. The measurement of the service availability will be based on the reports generated through NMS/Network monitoring tools deployed by bidder. Observation s-escalations from citizens, complaint registered by users and discovered during inspection.</td></tr><tr><td>> 12 Hrs to <=24 hours or standby not provided.</td><td>10 % penalty of of total quarterly revenue share of bidder</td><td></td></tr><tr><td>Not resolved / standby not provided(> 24 Hrs)</td><td>15 % penalty of of total quarterly revenue share of bidder</td><td></td></tr></table> <p>* If any case in any 3 Qtr performance is > 48 Hrs, it will create base to terminate the contract. SCADL may rights to initiate the process for contract termination and SCADL/AMC has also rights to recover the amount by deducting % share or part thereof in financial O&M bid</p>	Sr No	Service level parameter	Resolution Time (Total of All network-pingable devices uptime)	Penalty	Basis for measurement	1	Hardware breakdown	<= 12 hrs from the time of complaint	No penalty	Ticket Based Incident Management System by bidder. The measurement of the service availability will be based on the reports generated through NMS/Network monitoring tools deployed by bidder. Observation s-escalations from citizens, complaint registered by users and discovered during inspection.	> 12 Hrs to <=24 hours or standby not provided.	10 % penalty of of total quarterly revenue share of bidder		Not resolved / standby not provided(> 24 Hrs)	15 % penalty of of total quarterly revenue share of bidder	
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36	-	New Clause	For each deliverable milestone, especially milestone-07, where selected bidder has asked for legitimate support from the tenderer(SCADL) and for which AMC department work is pending or yet in progress or not given. Those cases selected bidder may ask for exclusion for that specific legitimate time duration. For Example, If 90 Flap lock-based mechanical devices installation RO received from SCADL on 1st May,2024, All 90 Flap lock based mechanical devices need to install on or before 26th Jun,2024. However, Due to AMC Permission Issue on field 10 devices stuck for 2 weeks (from 15th May,2024 to 29th May,2024) and delivery on field completed on 17th July,2024. So, vendor will be penalized for one week(i.e. Rs 5000/-)giving exclusion of 2 weeks of AMC Permission issues.
37	Section 7.3 - Note	SCADL/AMC reserves its right to award additional quantity of work order +/- 25% of the original quantity (as per state and central govt. guideline) at the same price and terms and conditions quoted in original contract based on bidders performance. Initially SCADL is planning to release scope for 100 devices however, if in any case based on selected bidder's performance, SCADL has rights to release separate Workorder for additional 100 devices to same bidder and bidder has to submit separate performance guarantee for entire contract duration of released additional workorder of 10% of overall cost of financial bid excluding manpower rate discovered.	Initially SCADL is planning to release scope for 100 devices however, based on selected bidder's performance, SCADL has rights to release a separate Workorder for additional 100 devices to same bidder and bidder has to submit separate 5% performance guarantee for entire new contract duration of released additional workorder value excluding manpower rate discovered.
38	Risk Purchase (Page-61-62)-d	In this case of risk purchase, new identified selected L1 bidder(earlier L2 / L3 /...Ln bidder) or any alternate source will have to submit performance bank guarantee @ 10% of the total value of the work allotted to the bidder.	In this case of risk purchase, new identified selected L1 bidder(earlier L2 / L3 /...Ln bidder) or any alternate source will have to submit performance bank guarantee @ 5% of the total value of the work allotted to the bidder.

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39	Performance Bank Guarantee (page -72)	<p>– The successful bidder will submit an amount equivalent of 10% of the total CAPEX and OPEX of Financial Bid excluding the manpower rate discovered in table-B of financial bid . All charges whatsoever such as premium, commission, etc. with respect to the Performance Bank Guarantee shall be borne by the bidder.</p> <p>– However, Based on the selected bidder's performance, SCADL has rights to allocate additional Workorder to selected bidder. Once Additional Workorder received from SCADL, bidder has to submit separate PBG of amount equivalent of 10% of the total CAPEX and OPEX of Financial Bid excluding the manpower rate discovered in table-B of financial bid within 7 working days covering the period of contract and 180 days beyond the contract period.</p>	<p>– The successful bidder will submit an amount equivalent of 5% of the total CAPEX and OPEX of Financial Bid excluding the manpower rate discovered in table-B of financial bid . All charges whatsoever such as premium, commission, etc. with respect to the Performance Bank Guarantee shall be borne by the bidder.</p> <p>– However, Based on the selected bidder's performance, SCADL has rights to allocate additional Workorder to selected bidder. Once Additional Workorder received from SCADL, bidder has to submit separate PBG of amount equivalent of 5% of the total CAPEX and OPEX of Financial Bid excluding the manpower rate discovered in table-B of financial bid within 7 working days covering the period of contract and 180 days beyond the contract period.</p>
40	Section 08- r (r) (Ownership and Licenses)	<p>The ownership of all hardware/software developed/customized/ configured/ procured as part of the project and related documentation for the project would always lie with the SMC/SSCDL. All licenses for software procured related to project have to be in the name of Ahmedabad Municipal Corporation. The bidder will be required to produce the Licenses/ATS/Warranty and other documents from the respective OEMs clearly mentioning the product name, quantity, duration, type of support, etc. The payment for the respective item will be subject to submission of the aforesaid documents to SCADL.</p>	<p>The ownership of all hardware/software developed/customized/ configured/ procured as part of the project and related documentation for the project would always lie with the AMC/SCADL. All licenses for software procured related to project have to be in the name of Ahmedabad Municipal Corporation. The bidder will be required to produce the Licenses/ATS/Warranty and other documents from the respective OEMs clearly mentioning the product name, quantity, duration, type of support, etc. The payment for the respective item will be subject to submission of the aforesaid documents to SCADL.</p>

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RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

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44	-	New Clause	"In the event of damages to field hardwares happening due to public or crowd causing a significant disruption to network uptime, the Procuring Entity/Tenderer reserves the right to give exclusion for that specific period/time for those devices with reference to successful submission of evidence of sites(photo/video/documentations/etc.) by the selected bidder. Such damages may include but is not limited to intentional or accidental actions by the public/crowd or any affiliated parties leading to network infrastructure developed through this RFP especially pingable devices of the network. The Vendor must accept responsibility for ensuring the integrity and security of the network infrastructure during implementation and O&M phase where public or crowd damage is foreseeable.																																																																								

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

Sr. No.	RFP Clause / Item Name	Original Clause	Revised Clause/ clarification
			Failure to do so may result to not to consider exclusion in network uptime."

Revised Financial Bid Format

A. Capital Expenditure (CAPEX)

S.No.	Item Description	QTY	Unit	Basic Unit Rate (in Rs.)	Total Amount Without GST (in Rs.)	Total Amount With GST 18% (in Rs.)
Capetal Expenditure (CAPEX)						
Schedule A - Hardware						
1	Flap Lock Based Smart Parking Device - SITC of Flap Lock Based Smart Parking Device with QR Code and Branding as per RFP specification	100	Nos.			
2	Fixed Poles - SITC of fixed poles for sign board, QR code, camera, junction box, electricity meter, edge devices, pre-cast, earthing etc. (2 no. of qty. for each parking bay)	25	Nos.			
3	Pole Mounted Junction Box - SITC of pole mounted industrial grade junction box with controller/gateways, SIM card -based router, stabilizer, switches and other electronic equipments	15	Nos.			
4	Bullet Camera - SITC of Bullet Cameras (2 MP) with IR, Micro SD and required software licenses for video processing and analytics (2 no. of qty. for each parking bay)	25	Nos.			

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

S.No.	Item Description	QTY	Unit	Basic Unit Rate (in Rs.)	Total Amount Without GST (in Rs.)	Total Amount With GST 18% (in Rs.)
5	Electricity Connection - Provisioning of Electrical Power with Application, Security Deposit to Utility Company, Digging, Piping & Re-filling, including Digging for Electrical Cabling and safety certificate	25	Nos.			
6	Sign Board - SITC of Standardized Signage for Parking Management System (min size 4 ft*2ft) with QR Code, Logos approved content and LED light for night visibility (2 no. of qty. for each parking bay)	25	Nos.			
7	Dismantling and Reinstallation Cost of Flap Lock based Parking Device, Pole with all accessories	1	Nos.			
Schedule B - Software						
8	Smart Parking Software - COTS based Mobile App (android and ios) and Web Application as per the requirement described in RFP for public and officials of AMC/SCADL to manage parking system on street with perpetual licence and for unlimited no. of users	1	Nos.			
9	VMS - VMS on Cloud	1	Nos.			
10	NMS/ ticket -incident creating and monitoring system on Cloud	1	Nos.			
Total CAPEX						

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

B. Operational and Maintenance Expenditure (OPEX)

#	B Opex Expenditure (OPEX) Description	Quantity (A)	Units of Measurement	1st Year Annual Rate (Without Taxes & GST) (INR)	2nd Year Annual Rate (Without Taxes & GST) (INR)	3rd Year Annual Rate (Without Taxes & GST) (INR)	4th Year Annual Rate (Without Taxes & GST) (INR)	5th Year Annual Rate (Without Taxes & GST) (INR)	Total for 5 Years (Without Taxes & GST) (INR)	Total for 5 Years (With Taxes & GST) (INR)
Schedule A - Manpower										
1	Software Engineer for mobile app, web application and network: Annual salary	1	No.							
2	Marketing /Awareness for Field activity & Project deploy: Annual salary	10	Nos.							
Total OPEX(INR)										

Table -oB

C. Commercial Bid Summary

S.No.	Commercial Bid Summary	Total Cost (Excluding GST) (INR) (with Taxes & levies if any applicable)	Total Cost (Including GST) (INR) (with Taxes & levies if any applicable)
1	CAPEX(Table -oA)		
2	OPEX (Table-oB)		
	Total Project Cost (INR)		
	Total Project Cost In words		

Table – oC

2.1 Pre-Qualification (PQ) Criteria

Sr No	Description	Minimum Requirement	Documentary Proof
PQ 1	Legal Entity	1.1 Bidder should be an Indian firm 1.2 Bidder should be registered under the Companies Act 1956 in India or a Limited Liability Partnership Firm under Limited Liability Partnership Firm Act 2008 at the time of the bidding 1.3 Bidder should have a registered number of, GST, Income Tax / Pan number 1.4 Bidder should be in operation in India for a period of at least 3 years as on publication of this tender.	a) Copy of certification of incorporation issued by competent authority/ Registration Certificate/ Shop & Establishment certificate b) Copy of PAN card c) Copy of GST registration
PQ 2	Financial Capability	2.1 The Bidder should have average annual turnover of at least Rs. 1 Cr from ICT/IT/ITES Projects in the last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23 or FY 2021-22 and FY 2022-23 and FY 2023-24 (non-audited)) 2.2 The bidder must have positive net worth or should be profit-making in last three (3) financial years (i.e. FY 2020-21, FY 2021-22 and FY 2022-23)	For Annual Turnover: a) Copy of audited Balance Sheet, audited Profit & Loss statements for each of the last 3 financial years b) Copy of Certificate from the statutory auditor / Chartered Accountant (CA) clearly specifying the annual turnover for each of the last 3 financial years, i.e. FY 2020-21, FY 2021-22 and FY 2022-23 or FY 2021-22 and FY 2022-23 and provisional certificate of FY 2023-24(non-audited)

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

Sr No	Description	Minimum Requirement	Documentary Proof
			For Positive network: a) Certificate from the Statutory Auditor on net worth (i.e. FY 2020-21, FY 2021-22 and FY 2022-23)
PQ 3	Bidder's Experience	<p>3.1 Similar Work - The bidder should have demonstrable experience in either Supply or ITC (Installation, Testing, Commissioning) or Operation & Maintenance (O&M) of IT based vehicle parking system including integration with payment gateway in the last seven (7) years from RFP released date (excluding RFP released date) in Municipal Corporation/ Central Govt. / State Govt. / PWD / M.E.S. / SPV / Semi Govt. / Government / Private Organizations / any international Government or private organizations.</p> <p>Project executed or on going with project value more than 75 Lacs (INR) will be considered.</p> <p>WO date / Work completion certificate date must fall within below criterias.</p> <p>For completed projects If WO date is older than seven (7) years from RFP released date(excluding RFP released date), then work completion certificate must not be older than 6 years from RFP released date.</p> <p>If WO date & Work completion date falls within seven (7) years from RFP released date(excluding RFP released date), it is ok.</p>	<p>For completed projects (WO copy / LOI / LOA contract copy), work completion certificate from end client mentioning satisfactory performance & functionalities implemented (satisfactory performance & functionalities implemented may be mentioned separately as a performance certificate)</p> <p>For ongoing projects (WO copy / LOI / LOA contract copy), Performance certificate from end client mentioning satisfactory performance & functionalities implemented</p>

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

Sr No	Description	Minimum Requirement	Documentary Proof
		For ongoing projects WO date must be earlier than one (1) year from RFP released date(excluding RFP released date).	
PQ 4		4.1 The bidder must have at least 15 technical employees from IT/ICT background on its payroll at the time of bidding, performing software design/development testing/maintenance activities.	Certificate from HR head confirming compliance.
PQ 5	OEM Partnership	<p>5.1 The Lead Bidder should submit valid letter from each of the OEM (OEM for each component) - confirming the following: OEM shall ensure that all equipment / components / sub- components being supplied by them shall be supported for entire contract period. If the same is de-supported by the OEM for any reason whatsoever, the bidder shall replace it with an equivalent or better substitute that is acceptable to Tenderer without any additional cost to the Tenderer and without impacting the performance of the solution in any manner whatsoever.</p> <p>5.2 OEM Partnership Certificate – Bidder should submit Authorization letter from OEM (mechanical flap based parking device, camera, sim based router, camera,switch, voltage stabilizer, mobile application, software).</p>	<p>Authorization Letter from OEM at company's letter head signed by authorized signatory in format described in RFP.</p> <p>Authorization letters / MAF (as per Annexure) from OEM at company's letter head signed by authorized signatory whose products are being quoted by the Bidder (only applicable to mechanical flap based parking device, controller/gateway, camera, sim based router, camera,switch, voltage stabilizer, mobile application, software).</p> <p>Copy of valid technical certificate from each OEM whose products are being quoted by the Bidder (only applicable to mechanical flap based parking device, Controller/gateway, camera,</p>

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

Sr No	Description	Minimum Requirement	Documentary Proof
			sim based router, switch, voltage stabilizer, mobile application, software).
PQ 6	Mandatory Undertaking	<p>The bidder & OEM should:</p> <p>6.1 Not have been blacklisted by Central Government / Any State Government / Urban Local Body (ULB) / SmartCity (SPV)/ Supreme Court of India / Any government / PSU in India as on the date of bid submission.</p> <p>6.2 Not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons.</p> <p>6.3 The bidder should have at least one office in Gujarat and preferably support centres/logistics for the entire state. If the Bidder is not having any office in Gujarat, then bidder should submit a letter of undertaking to open the office in Gujarat within 45 days from the date of issue of work order if he is awarded the work</p> <p>6.4 Not have their directors and officers convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified.</p>	Self-declaration by the Bidder duly signed and stamped by the authorized signatory in format described in RFP.

RFP - Selection of Agency for Flap Lock Based Smart Parking System with Supply, Development, Operation, and Management of On-Street Parking at Selected Locations in Ahmedabad City

Sr No	Description	Minimum Requirement	Documentary Proof
PQ-07		7.1 The bidder and OEM of proposed solution from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with Competent Authority as per OM No. 6/18/2019-PPD dated 23rd July 2020 issued by Department of Expenditure, GoI	Self-certification from bidder and OEMs on Non-Judicial stamp of Rs. 300/- in the prescribed format (Annexure – II), separately.
PQ-08		<p>8.1 The lead bidder or OEM should submit at least one distinct certification from any of the below Certifications (valid at the time of bidding):</p> <ul style="list-style-type: none"> • CMMI- Process Level 3 or above • ISO 9001:2015 • ISO 27001 for Information Security Management Systems • ISO/IEC 20000 	Copies of valid certificates in the name of the bidding entity

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